

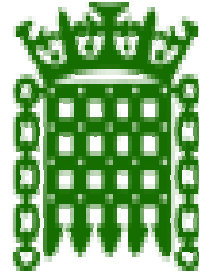


## All Party Parliamentary Light Rail Group

House of Commons  
London SW1A 0AA

Light Rail & Trams, Affordable & Sustainable Transport

*"The past we inherit, the future we build ourselves"*



*"TramTrain does it Greener and Cheaper on lightly used railway lines and in the streets"*

# Tram users are happier than those on trains



9th June 2016

THE number of people using light rail trains and trams in Britain rose by an average of 5.8 per cent last year according to new figures from the Department for Transport, which has recorded a total of 252 million journeys in 2015-16 and revenues of almost £337 million.

Light rail passengers seem quite happy, too: their satisfaction has risen and is higher than recorded on National Rail or buses.

The DfT's light rail statistics cover the Docklands Light Railway in London and Tyne & Wear Metro. They also include six tram systems in England.

All recorded increases apart from London Trams, where usage fell by 12.1 per cent to 27 million.

However, tram services in the Croydon and Wimbledon areas were disrupted by track improvements and highway works last year, which will have affected usage.

Even so, London claimed the lion's share of passengers, with 57 per cent of all light rail journeys in England being made on the DLR and the capital's trams. Nottingham recorded the largest growth of 50.2 per cent to 12.2 million journeys, following a virtual doubling in size of the Nottingham Express Transit network when two new routes opened in the south of the city.

These meetings are by invitation only, where MPs, Stakeholders etc., within the Light Rail industry and invited members of the Public will have a chance to discuss debate and raise questions concerning Light Rail.

Senior Sponsor and supported by



**COLAS RAIL**

Secretariat provided by

Light Rail (UK)  
Warrington, Cheshire, England,  
United Kingdom W92 3TX  
Tel 01925 243500, Fax 01925 243000, 07721378223  
Mr Jim Harkins FCILT

Email [applrguk@aol.com](mailto:applrguk@aol.com) [www.applrguk.co.uk](http://www.applrguk.co.uk)

Supported by



**LRTA**  
1937-2012

**Transport & Training Service UK Group**

[www.transporttrainingservices.com](http://www.transporttrainingservices.com)

Tel - 01925 243500



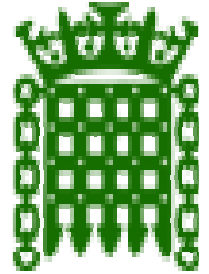
## All Party Parliamentary Light Rail Group

House of Commons

London SW1A 0AA

Light Rail & Trams, Affordable & Sustainable Transport

*"The past we inherit, the future we build ourselves"*



*"TramTrain does it Greener and Cheaper on lightly used railway lines and in the streets"*

Blackpool also recorded high growth, with a rise in passenger totals of 20.3 per cent, to 4.9 million journeys annually. The line along the Fylde Coast between Blackpool and Fleetwood was served by various 'heritage' trams for many years, but the towns now have a modern fleet which provides the main service, although heritage trams are still used during the peak holiday season.

Blackpool's total was slightly ahead of Midland Metro, which recorded 4.8 million journeys and a rise of 10.4 per cent. However, sharper rises have been reported recently by Centro since trams started to reach Bull Street in Birmingham last December, while the rest of the extension from Snow Hill to New Street station was opened on the late May Bank Holiday.

Manchester Metrolink usage rose by 10.1 per cent, to 34.3 million journeys. The new airport line is thought to be one cause, although trams also started to run between Victoria station and Exchange Square on the first part of the Second City Crossing last year. The rest of this new route through central Manchester to St Peter's Square is expected to open in 2017.

Sheffield Supertram showed little growth with a total of 11.6 million – a rise of just 0.6 per cent. However, the network is due to get its first extension next year, when it is hoped that tram trains will start linking Sheffield city centre and Rotherham via a new connection to Network Rail infrastructure at Tinsley.

The two segregated light rail systems in England both recorded more passengers. The Docklands Light Railway total was 116.9 million – up by 6.1 per cent – while Tyne & Wear Metro figures have also started to recover with a total of 40.3 million – an increase of 5.7 per cent.

Revenue rose or fell more or less in line with passenger totals, but Sheffield Supertram's total was £11.4 million – down by 10.2 per cent. However, along with London Trams, Sheffield services were also disrupted by road works last year.

In all, light rail and tram passengers paid £336.9 million for their journeys in 2016-17, a rise of 9.3 per cent.

These meetings are by invitation only, where MPs, Stakeholders etc., within the Light Rail industry and invited members of the Public will have a chance to discuss debate and raise questions concerning Light Rail

Senior Sponsor and supported by



**COLAS RAIL**

Secretariat provided by

Light Rail (UK)

Warrington, Cheshire, England,

United Kingdom W12 3TX

Tel 01925 243500, Fax 01925 243000, 07721378223

Mr Jim Harkins FCILT

Email [applrguk@aol.com](mailto:applrguk@aol.com) [www.applrguk.co.uk](http://www.applrguk.co.uk)

Supported by



**LRTA**  
1937-2012

**Transport & Training Service UK Group**

[www.transporttrainingservices.com](http://www.transporttrainingservices.com)

Tel - 01925 243500



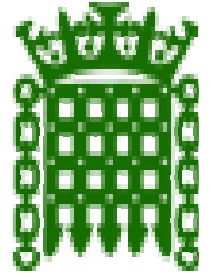
## All Party Parliamentary Light Rail Group

House of Commons

London SW1A 0AA

Light Rail & Trams, Affordable & Sustainable Transport

*"The past we inherit, the future we build ourselves"*



*"TramTrain does it Greener and Cheaper on lightly used railway lines and in the streets"*

## Light rail passengers were mostly pleased with their journeys.

Transport Focus reported that on the five tram systems outside London overall journey satisfaction increased to 92 per cent from 90 per cent, which was higher than the National Rail Passenger Survey (83 per cent) and also the Bus Passenger Survey, which scored 86 per cent.

Courtesy: Rail News

These meetings are by invitation only, where MPs, Stakeholders etc., within the Light Rail industry and invited members of the Public will have a chance to discuss debate and raise questions concerning Light Rail

Senior Sponsor and supported by



**COLAS RAIL**

Secretariat provided by

Light Rail (UK)

Warrington, Cheshire, England,

United Kingdom W92 3TX

Tel 01925 243500, Fax 01925 243000, 07721378223

Mr Jim Harkins FCILT

Email [applrguk@aol.com](mailto:applrguk@aol.com) [www.applrguk.co.uk](http://www.applrguk.co.uk)

Supported by



**LRTA**  
1937-2012

**Transport & Training Service UK Group**



[www.transporttrainingservices.com](http://www.transporttrainingservices.com)

Tel - 01925 243500